# TAIWAN MARKET UPDATE

# **FEBRUARY 2025**



- 1. CALL TO ORDER
- 2. REPORT OF MANAGEMENT
- 3. MARKET UPDATES
  - a. Taiwan Visitor Arrivals Review & Forecast
  - b. Airline & Market Intelligence
  - c. Taiwan News
- 4. OLD BUSINESS
  - a. GTO Activities
    - i. PR/ AD Update
    - ii. CNY Gathering with Travel Agents & Media
    - iii. SNS Content Fam Tour
    - iv. CNY 2025 Charter Flights/ Meal Incentive Coupon Program
  - b. Consumer Sentiment
  - c. Social Media Performance
- 5. NEW BUSINESS
  - a. Taipei Lantern Festival
  - b. Kaohsiung Gathering with TAs
  - c. Sunshine Island Vibes Festival
- 6. ACCOUNT SUMMARY
- 7. ANNOUNCEMENTS
  - a. Inalåhan Gådao Festival
  - b. Guam History & Chamorro Heritage Day
  - c. Next Taiwan Market Update Meeting March 6, 2025 at 11am (subject to change)
- 8. ADJOURNMENT



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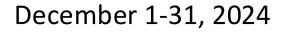
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# December 2024



Total: 67,203 (-8.2%)

% Market Mix	Origin	2019	2023	2024	% to LY
1.2%	Taiwan	2,004	164	792	382.9%
46.6%	Korea	71,343	40,965	31,300	-23.6%
35.2%	Japan	67,624	20,299	23,636	16.4%
9.7%	US/Hawaii	6,783	6,622	6,503	-1.8%
1.9%	Philippines	1,659	1,226	1,260	2.8%
0.4%	China	584	250	280	12.0%
0.1%	Hong Kong	210	86	57	-33.7%



## Calendar Year to Date 2024



#### January – December 31, 2024

Total: 739,145 (+12.7%)

% Market Mix	Origin	2019	2023	2024	% to LY
0.5%	Taiwan	28,216	5,600	3,598	-35.8%
50.7%	Korea	753,187	371,905	374,635	0.7%
28.3%	Japan	684,632	136,697	208,855	52.8%
11.5%	US/Hawaii	90,642	83,179	84,957	2.1%
1.8%	Philippines	20,729	13,638	13,551	-0.6%
0.7%	China	11,495	2,756	4,892	77.5%
0.1%	Hong Kong	5,116	818	702	-14.2%



#### October 2024 – December 31, 2024

Total: 174,511 (-7.2%)

% Market Mix	Origin	2019	2024	2025	% to LY
0.7%	Taiwan	6,051	521	1,204	131.1%
48.6%	Korea	189,283	103,122	84,797	-17.8%
31.9%	Japan	166,370	50,534	55,653	10.1%
10.4%	US/Hawaii	21,562	19,524	18,115	-7.2%
2.3%	Philippines	6,102	3,648	3,957	8.5%
0.6%	China	2,838	928	980	5.6%
0.1%	Hong Kong	1,305	239	164	-31.4%

## Market Intelligence: Airline Updates



#### **Current Route in Operation: (February 2025)**

#### **China Airlines**



- See next page for February operations schedule

#### Eva Air



- Tokyo, Osaka, Seoul, Hanoi, BKK, Manila, Jakarta, Bali, Singapore, Ho Chi Minh City, LA, San Francisco, New York, Vancouver, London, Hong Kong, Macao, Paris, Seattle - Daily
- Kuala Lumpur, Brisbane Three flights per week

#### **Starlux Airlines**

- Macau, Penang, Be STARLUX a, Tokyo, Kuala Lumpur, Ho Chi Minh City, Singapore -Daily
- Manila Monday, Wednesday, Thursday, Friday, Saturday

## Market Intelligence: Airline News

#### CI February Operation Schedule :



	Location										
North America	Operation Schedule	Southeast Asia	Operation Schedule	Southeast Asia	Operation Schedule						
Los Angeles	Daily	Bangkok	Daily	Ho Chi Minh City	Daily						
Ontario	Daily	Singapore	Daily	Hanoi	Daily						
San Francisco	Daily	Jakarta	Daily	Manila	Daily						
Vancouver	Daily	Kuala Lumpur	Daily	Bali	Daily						
Seattle	5 flights/week	Penang	Daily	Da Nang	Daily						
New York	4 flights/week	Cebu	5 flight/week	Kagoshima	2 flights/week						
Guam	2 flights/week (till Feb 1)	Chiang Mai	5 flights/week	Phnom Penh	5 flights/week						
		Palau	4 flights/week	Yangon	3 flights/week						
				Brunei	3 flight/week						



## Market Intelligence: Airline News

#### CI February Operation Schedule :



Europe	Operation Schedule	Oceania	Operation Schedule	Northeast Asia	Operation Schedule	Northeast Asia	Operation Schedule		
Amsterdam	4 flights/week	Sydney	5 flights/week	Nagoya	Daily	Busan	Daily		
Frankfurt	Daily	Melbourne	5 flights/week	Fukuoka	Daily	Okinawa	Daily		
London (Heathrow)	4 flights/week	Brisbane	Daily	Osaka	Daily	Takamatsu	5 flights/week		
Rome	3 flights/week			Tokyo(HND)	Daily	Hiroshima	5 flights/week		
Vienna	4 flights/week			Tokyo(NRT)	Daily	Hong Kong	Daily		
Prague	2 flights/week			Seoul(ICN)	Daily	Shanghai	Daily		
				Seoul(GMP)	3 flights/week				

Location



## Airline Updates for Regular Flights



Airlines	GTO Contact	Updates
	1/24 Tao Ming Sung, Sales Manager	<ul> <li>China Airlines is continuously evaluating factors to determine the feasibility of resuming direct flights between Taipei and Guam after charter flights for the TPE- GUM route ended on February 2, 2025.</li> </ul>
EVAAIR 長榮航空	1/24 Gary Wang, Executive Vice President	<ul> <li>Due to limited capacity and a lack of cabin crew, EVA Air continues to evaluate the potential for direct flights resumption to Guam.</li> </ul>
STARLUX 星宇航空	1/24 Patience Hsu, Manager	<ul> <li>Starlux in collaboration with Spunk Tour, Phoenix Tours, and Lion Travel successfully launched four (4) TPE-GUM charter flights during the CNY holiday from January 25- 30, 2025.</li> </ul>
Philippine Airlines	1/24 Jason Chen, Area Manager – Taiwan	<ul> <li>Philippine Airlines continues to keep an eye on the Taiwanese passenger market.</li> </ul>
UNITED	1/24 Brenda Tang, General Manager	<ul> <li>United Airlines will have direct flight TPE-GUM starting from April 2nd, 2025.</li> </ul>

## Taiwan News



#### Taiwan government offers subsidies for international business travelers to boost tourism

- The Economy and Transportation Ministries continue their partnership, offering subsidies to promote tourism alongside trade fairs.
- This year, NT\$2,000 (US\$60) per individual and up to NT\$600,000 (US\$18,000) per group are available, with applications open until November 2025.





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#### PR/AD Update



#### Taoyuan Association of Travel Agents Year End Party

- Date: January 6
- GVB participated in the gathering, which brought together over 500 attendees, including representatives from travel agencies, airlines, and organizations.
- Several trade partners expressed their enthusiasm for attending the GVB hosted CNY Gathering with Travel Agents & Media. They also shared their interest in learning more about Guam's entry policies and available incentives.



# *Chinese New Year Gathering w/ Travel Agents & Media*



- Date: January 9
- GVB hosted a gathering to celebrate the Chinese New Year holiday and strengthen ties with 80 guests from travel agencies, airlines, and media.
- The gathering highlights include a presentation showcasing GVB's commitment to Taiwan, Guam entry policy, and insights from United Airlines.
- The event featured a lucky draw with sponsored prizes. The grand prize—round-trip flight tickets for two—was generously sponsored by United Airlines.



*Chinese New Year Gathering w/ Travel Agents & Media* 



A special thanks to the businesses who sponsored Lucky Draw Prizes:



## **SNS Content Fam Tour**



- Date: January 11–16
- GVB invited reputable photographer, Yen-Chi Chen, and videographer, Wei-Ting Chen, from Taiwan to capture Guam's natural beauty, iconic attractions, local cuisine, optional tour activities, shopping, and so much more.
- The diverse, high-quality content will be utilized by GVB to promote Guam as a premier travel destination and on social media platforms to inspire and engage the target audiences in Taiwan.



Charter Flight Information:

	Flight Number	Departure Time	Arrival Time			
TPE-GUM	JX8072	10:10	15:55			
GUM-TPE	JX8071	17:15	19:40			



- GVB welcomed 765 passengers including cabin crew.
- A greeting service was provided for each of the four (4) charter flights arriving during the CNY holiday.
- A Meal Incentive Coupon was distributed to provided added value.
- A special thanks to our participating hotel restaurants:











### PR/AD Update



#### **NR Monitor**

For the past week (January 4–January 10), a total of 15 exposures are monitored including:

- Online Exposure: 15

1 of the news reported that Direct flight to Guam! United Airlines starts flights on April 2; Starlux CNY charter flights sold out; China Airlines may resume flights in the middle of the year

1 of the news reported that Three major advantages for Taiwanese people to play in Guam! Visa-free stay up to 45 days, enjoy duty-free shopping and stay in luxury hotels.

1 of the news reported that Experience the Guam Chamorro Cultural Tour and feel the warm hospitality of the Austronesian people.



【紀老操作文/台出佈學】 關於是印刷台湾最近的廣訊低十,預合和回線。4小時之內就在記述,開始作為台湾開客的 實際還過日均均之一。算用了使用。使用。免疫、免疫與國家院」三大規制服裝、4口影場合就至開創原品。市客語「拒绝症 留前近」。另外,是宇宙空波供着都44色貌內很厚薄,目前已時內一空。參加自我開定已到今年2/1,開始自道將車 起發展。總新於國際政府後,有質至中。16-7月 過去是希望高級變換。



最為台灣辦事處處員嚴核發(左),聯合航空公司總經建唐靜儀(右)。陳位文攝



都合成空泡来茶戶經過各條物則,僅僅是聯合能空太平洋的熱發現場,於2005年代發展中令,具有加大的管整派 力。今(2025)年4/208台北湖島合飛,湖底全球機能包打白,湖島各圳船日藏具,提勒推導及各圳大別活動等。每年單 绿褐脂的場場還活動。



新聞焦點 主题旅遊 榆遊台灣 放眼海外 板店旅館 交通資訊 美仓地圈 優





▲願獻杜麥灣黎綠飯店林立。(喬/記書蔡玟君攝)

記書葉紋著/台近報導

拆接2025年,豐島鐵光局表示今年最大近訊,就是聯合航空從4月2日起有定期資源航線正式 開航,4小時內面可抵達,而台灣旅客持讓短回可要受最多45天的免發停留。



#### PR/AD Update



For the past week (January 18–January 24), a total of 7 exposures are monitored including:

(2)

- Online Exposure: 7

1 of the news reported that GVB and China Airlines Launch Direct Flights to Invite Taiwan's Tourism Industry to Experience the Charm of Guam in 2025

1 of the news reported that United Airlines (UA) will launch year-round direct flights on April 2, with two weekly flights. New Guam Visa exemptions and incentives for exhibitions and sports will further boost travel opportunities.



中華航空於2024/11/27很時度時後出至標準的直接結果,為常常提供播任標片結人集團的便利新提信。為慶祝價時間的時期一層集積光局熱抗與接當能等 客,導價未開於完品的開始再找他可可能協会,開始標準要必能增於使好序幕。



▲(左於)研約台湾時來素素是發展行,於開閉與較大四全项行前建築部了,單是,結果關一於開閉來較大四台灣最中生成為永康文,並開閉身較大四省來市場得得(台灣)覆出法壓出

#### 直飛起便利 輕鬆飛抵太平洋上的熱帶天堂 獨特魅力讓旅客流連忘返 搭配全年度請彩節慶活動讓旅程更豐富多彩

並行這個實證比較的時間。如果的用用用,有用一一次。一個一目目,為UPE的影響的「用用有容量」可能的影響。2000年就都成了會自行時後,各級的 ADAZ2000時間後期,在認知了關心。在認識的是一個人的意思,在一個人的意思。 光地和2000時间後,在認識的用用的是一個人的意思而不可能的。我们就能要求不可能的的形式。他們又必須加加了一個人的一個。 光地和2000時间。在認識的不同的是一個人的意思的意思。

出示,全部重要命程了全部简单的推开到着,让这些发展和困惑,还打电 Tubbaki Tower,Crowine Ruza Becort Gourn 等,杨娟说大常等,据我很大常有品質 市場帶交流——平認時間。当时不同電源開設上面付的建築。但你比較了你,我用的了,產業大型時,又也開始之效,就如了自然,費用如約方針優勢,必知品 酸少估數一番後以2016年,并且國家政策的時代後,



· 開島銀光局愈訪宿祭同業、台灣爆鑽、描采草畝直頭出機、深入開始速度太平洋島值的魅力。



●記号 2025-01-20



据库台港标算把离差局标准(ACD)员数并常空台港国掌理总经经常辞册(ACD)。

2023間息越來越夯,晚輕筆新開筒、呈于春節包機和聯合新空4/2起每迴出直那間島,透氣即產台灣不到4小時前程 的美國領域再成成為奧奧度假充點。面島親光局學辦「2025間島親光局问筆說明會整感恩平室」,奠摹界擊伴分享最 新的旅遊資訊與合作計畫,包括入境政策、特色襲點、MICE方案。聯合航空也藉此機會公告系價相關資訊和針對旅行 摹者的調機資料面計畫。



## **Consumer Sentiment**



...

#### Facebook (United Airlines Direct Flight)



#### Facebook (Guam Night Life)

✓ Visit Guam 關島觀光局 (TW) 由胡芷璇發佈 ● - 1月7日上午10:00 · ♂

▶ 地點: Hagåtňa 查莫洛村 〒時間:每週三晩上

想要真正體驗闢島的在地風情?那麼絕對不能錯過查莫洛夜市!

#就是關島 #justguam #關島 #guam #關島guam #關島旅遊 #關島自由行



#### 查看洞察報告和廣告

加強推廣點文

0 66

6則留言 2次分享



## **Consumer Sentiment**





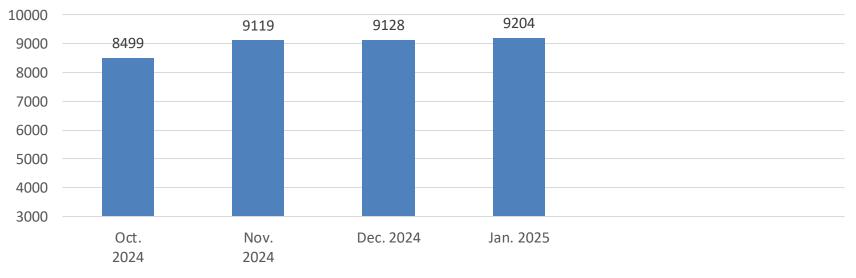
## Social Media Performance



#### Social Media Performance FY2025



# of Fans



# of Fans

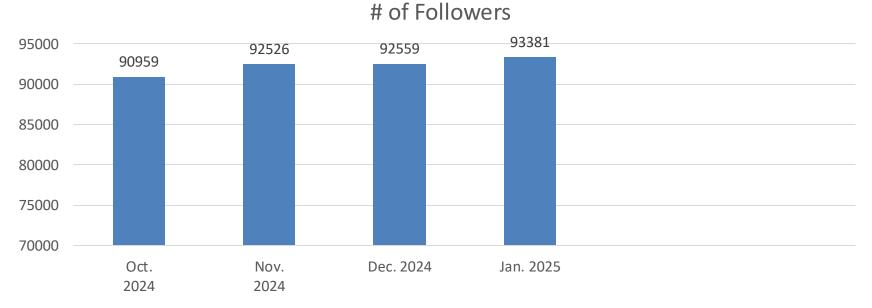
Monthly percentage growth (Jan): +0.83%

## Social Media Performance



## Social Media Performance FY2025 FY2025

Total Page Followers



# of Followers

Monthly percentage growth (Jan): +0.88%

## February SNS Calendar



Social Media February Content Calendar									
	CUNDAV	MONDAY	TUESDAV	WEDNERDAY	THURSDAY	EDID AV	01-02-2025		
Week 1	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY Guam Scenery		
Week 2	02-02-2025 SUNDAY	03-02-2025 MONDAY	04-02-2025 TUESDAY	05-02-2025 WEDNESDAY	06-02-2025 THURSDAY	07-02-2025 FRIDAY	08-02-2025 SATURDAY		
	Taipei Lantern Festival Lucky Draw Promotion	Taipei Lantern Festival Lucky Draw Promotion	Taipei Lantern Festival Lucky Draw Promotion	Taipei Lantern Festival Lucky Draw Promotion	Taipei Lantern Festival Lucky Draw Winner Announce		EDF+G-CNMI Promotion		
		Guam Hotels - The Tsubaki Tower Guam		Guam's Water sports - Jet Ski					
	09-02-2025	10-02-2025 MONDAY	11-02-2025 TUESDAY	12-02-2025	13-02-2025	14-02-2025 FRIDAY	15-02-2025 SATURDAY		
Week 3	SUNDAY United Airlines direct flight	Guam's Water sports - Parasailing	Guam Scenery	WEDNESDAY	THURSDAY	Valentine's Day Lucky Draw Promotion	Valentine's Day Lucky Draw Promotion Guam Hotels -		
Week 4	16-02-2025 SUNDAY	17-02-2025 MONDAY	18-02-2025 TUESDAY	19-02-2025 WEDNESDAY	20-02-2025 THURSDAY	21-02-2025 FRIDAY	Holiday Resort Guam 22-02-2025 SATURDAY		
THE CR. T	Valentine's Day Lucky Draw Promotion	Valentine's Day Lucky Draw Promotion	Valentine's Day Lucky Draw Winner Announce	Guam Scenery	TICKSDAL	Guam's Water sports - Banana boat	United Airlines direct flight		
	EDF+G-CNMI Promotion		United Airlines direct flight						
	23-02-2025	24-02-2025	25-02-2025	26-02-2025	27-02-2025	28-02-2025	CATHORNU		
Week 5	SUNDAY Guam Scenery	MONDAY	TUESDAY Guam Hotels - Pacific Islands Club Guam	WEDNESDAY United Airlines direct flight	THURSDAY	EDF+G-CNMI Promotion	SATURDAY		



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## Taipei Lantern Festival



- Date: February 2-16
- Location: Taipei Ximen District
- GVB participated in the annual event to promote destination Guam and introduce the curated lantern design to Taiwanese visitors.
- The signature Ko'ko bird mascot took part in the festival to enhance Guam's visibility and welcome over 6,000,000 visitors during the event.
- Visitors at the Guam lantern are able to receive Made-in-Guam snacks, guidebook, and a United Airlines TPE-GUM flyer.





## Kaohsiung Gathering with TAs



- Date: February 21
- Event Venue: Jubilee Hall
- Travel Agents: 15-20 pax
- GVB will host a TA gathering in Kaohsiung to connect with travel agencies and strengthen industry relationships in Southern Taiwan.
- The event aims to provide updated information on Guam's entry procedures, MICE programs, and TA Sales Contest.
- GVB will organize a Lucky Draw event to feature attractive prizes.



## Sunshine Island Vibes Festival



- Date: February 22-23
- Location: Kaohsiung Central Park
- GVB's 1<sup>st</sup> participation in this years festival aims to raise awareness of destination Guam, introduce the upcoming direct flights with United Airlines, and attract citizens from southern Taiwan.
- Visitors at the Guam booth are able to receive Made in Guam snacks and guidebooks, meanwhile online consumers who like the post and tag two friends can get Guam special gifts.







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## Account Summary



#### FY2025 Budget

									as of 2/5/2025
	FY2025 Taiwa	n Act	ual Spend vers	sus	Budget YTD				
G/L Code	Account Title		Budget		Paid	Pending	R	emaining \$	Remaining %
PRE001	Marketing Representative Fees	\$	144,000.00	\$	36,000.00	\$ 108,000.00	\$		0.00%
PRE005	Sales Calls	\$	12,000.00	\$	3,116.64	\$ 3,000.00	\$	5,883.36	49.03%
TTC039	Media/Travel Industry Fam Tours	\$	23,639.00	\$	6,147.80	\$ 17,491.20	\$		0.00%
ADV018	Social Media/Online Campaigns & Advertising	\$	36,000.00	\$	4,395.53	\$ 9,000.00	\$	22,604.47	62.79%
TTC031	Travel Fairs	\$	34,361.00	\$	-	\$ -	\$	34,361.00	100.00%
SMD023	Travel Trade Co-ops & MICE Programs	\$	180,000.00	\$	67,128.98	\$ 64,150.00	\$	48,721.02	27.07%
SMD019	Sales Market Development (HQ)	\$	70,000.00	\$	63,191.63	\$ 4,988.25	\$	1,820.12	2.60%
	GRAND TOTAL	\$	500,000.00	\$	179,980.58	\$ 206,629.45	\$	113,389.97	22.68%

#### FY2025 Additional Funding Budget

as of 2/5/2025

G/L Code	Account Title	Budget	Paid	Pending	Re	emaining \$	Remaining %
FY24TA	Air Service Development (additional funds)	\$ 500,000.00	\$ 13,003.57	\$ 450,000.00	\$	36,996.43	7.40%
	GRAND TOTAL	\$ 500,000.00	\$ 13,003.57	\$ 450,000.00	\$	36,996.43	7.40%



- 1. CALL TO ORDER
- 2. REPORT OF MANAGEMENT
- 3. MARKET UPDATES
  - a. Taiwan Visitor Arrivals Review & Forecast
  - b. Airline & Market Intelligence
  - c. Taiwan News
- 4. OLD BUSINESS
  - a. GTO Activities
    - i. PR/ AD Update
    - ii. CNY Gathering with Travel Agents & Media
    - iii. SNS Content Fam Tour
    - iv. CNY 2025 Charter Flights/ Meal Incentive Coupon Program
  - b. Consumer Sentiment
  - c. Social Media Performance
- 5. NEW BUSINESS
  - a. Taipei Lantern Festival
  - b. Kaohsiung Gathering with TAs
  - c. Sunshine Island Vibes Festival
- 6. ACCOUNT SUMMARY

#### 7. ANNOUNCEMENTS

- a. Inalåhan Gådao Festival
- b. Guam History & Chamorro Heritage Day (Discovery Day)
- c. Next Taiwan Market Update Meeting March 6, 2025 at 11am (subject to change)
- 8. ADJOURNMENT

## Inalåhan Gadao Festival



#### INALÄHAN'S 3RD ANNUAL MAGA'LÄHTI GÅDAO GUPOT CHAMORU

Friday, February 14, 2025, 6pm-10pm Saturday, February 15, 2025, 12pm-10pm at the Inalåhan Baseball Field

COME DOWN AND JOIN US FOR A CULTURAL CELEBRATION IN HONOR OF OUR CHIEF GÅDAO. LOCAL ARTIST, FOOD VENDORS, GAMES, PRIZES, FIREWORKS, & MUCH MORE

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#### SATURDAY FEBRUARY 15, 2025

START & END AT THE

INALÅHAN GADAO STATUE

LIGHT BREAKFAST WILL BE

**PROVIDED FOR PARTICIPANTS** 

REGISTRATION BEGINNING JANUARY 14, 2025 SHOWTIME: 5:00AM \$15 PRE-REGISTRATION GO TIME: 6:00AM \$20 DAY OF RACE WHERE TO REGISTER: CASH

WHERE TO REGISTER: CASH ONLY AT ALL LOCATIONS Micronesia Mall - Feb 1-2, and Feb 8-9 between 11am-4pm OR:

> Inalåhan Mayors Office > Dededo Mayors Office

- > Hågat Mayors Office > Agana Heights Mayors Office
- > Barrigada Mayors Office > Mangilao Mayors Office
- > Piti Mayors Office > Tamuning Mayors Office
  - SHIRTS FOR 2K TOP 50 FINISHERS Shirts for 5k top 100 Finishers

#### Guam History & Chamorro Heritage Day





# February 28 - March 3, 2025 Image: Descent and the second and



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## TAIWAN MARKET UPDATE

# SI YU'OS MA'ÅSE'