

Lourdes A. Leon Guerrero Governor

> Joshua F. Tenorio Lieutenant Governor

For Immediate Release June 2, 2020

GDOL releases updated contact information regarding PUA

Hagåtña, Guam – The Guam Department of Labor has added more ways to address any inquiries with unemployment assistance.

For email inquiries regarding login issues such as username and password reset, contact webadmin@dol.guam.gov. Additionally, for inquiries regarding claims or weekly certification issues, contact pua.hotline@dol.guam.gov.

The public is advised to call 311 or (671) 735-0527/28/29/30/31/32. Social media updates regarding PUA are also posted on GDOL's facebook (@guamdol) and instagram (@dolguam).

Due to the high volume of calls and inquiries, GDOL asks for the public's continued patience and understanding as it stands up its processing center and training for the Pandemic Unemployment Assistance program. More information will be announced.

For media inquiries, please contact Hannah Cho, Special Projects Coordinator at Hannah.Cho@dol.guam.gov or 300-4600.

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Physical Address: 414 West Soledad Avenue • Suite 400, GCIC Building • Hagåtña, Guam 96910

Telephone: (671) 475-7044/7036 • Facsimile: (671) 475-6811

American Job Center: (671) 475-7000/1

Website: dol.quam.gov • hirequam.com

