

JAPAN MARKETING COMMITTEE MEETING MINUTES Tuesday, April 16, 2024 | 2:00 pm GoToMeeting | ID: 196-870-885 Page 1 of 8

EXHIBIT A

GVB Board Director, Management, Staff Present:

- 1. Gerald S.A. Perez, Vice President
- 2. Nadine Leon Guerrero, Director of Global Marketing
- 3. Regina Nedlic, Senior Marketing Manager Japan
- 4. Elaine Pangelinan, Senior Marketing Manager
- 5. Mai Perez, Marketing Manager Japan
- 6. Brian Cha, Web & IT Coordinator
- 7. Mike Arroyo, Web & IT Coordinator Assistant
- 8. Nicole Benavente, Senior Marketing Manager Korea (Online)

GVB Japan Online:

- 1. Yusuke Akiba Japan Executive Director
- 2. Nobuyoshi Shoji Japan Account Director
- 3. Masato Wakasugi Japan Trade Sales Director
- 4. Yoshimasa Yanagihara Japan Sales Trade Executive
- 5. Yoshika Matsumoto Japan Digital Planner
- 6. Taiichi Higuchi Japan Marketing Executive
- 7. Kiyomi Kawasaki Japan Sales Trade Assistant

Observers Attendance In Person

- 1. GPO Monte Mesa
- 2. Baldyga Group Mari Oshima

Observers Attendance Online:

- 3. Nissan Rent a Car James Valencia
- 4. JAL Yuichiro Yamakawa
- 5. Skydive Guam Ayaka Yamaguchi
- 6. Hyatt Regency Guam Mio Balajadia
- 7. Hyatt Regency Guam Madelain Cosico
- 8. Crowne Plaza Keiko Deliguine
- 9. GTA Florence Hipolito
- 10. Guam Plaza Osamu Takahashi
- 11. The Tsubaki Tower Hiromi Matsuura
- 12. Hotel Tano
- 13. Rakuten Kazumi Ikeno
- 14. Westin Julia Kim
- 15. Rakuten Yoshiaki Kanemitsu
- 16. Hilton Kimi Passauer
- 17. Rakuten Sakiko Koizumi
- 18. PIC Koji Nagano
- 19. LamLam Tours Nishida
- 20. Lotte Hotel Guam Hiroko Tajima
- 21. Nissan Rent a Car Mike Tamayo
- 22. Dusit Group Miwa Bravo
- 23. TRAMB Manaho Mori
- 24. GPO Nicole Carriage
- 25. Nikko Hotel Kazue Sunaga
- 26. Royal Orchid Mami Manlucu
- 27. TPM Ichiro Shirata
- 28. DFS Toshinori Ota
- 29. TRAMB Aya Tojo
- 30. Rakuten Yuriko Yokosawa
- 31. Leo Palace Yoshi Otani
- 32. Spa Ayualam Yuta Hasegawa

CALL TO ORDER

Ms. Regina Nedlic, Senior Marketing Manager called the Meeting to order at 2:00 pm.

REPORT OF MANAGEMENT

- Dr.Gerry Perez, GVB Vice President.
 - Recapped the Koko Road Race Weekend
 - Koko road race participants were 700, and close to 400 for the Koko kids race.
 - The race is starting to be an international scale.
 - Continue to promote the event as one of the GVB signature events.



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Ms. Nedlic presented visitor arrival summary

March 2024 - 3 mm Total: 66,753 (+8.7%) March 1-31, 2024 Market Hix 2024 % to LY 11,571 22,194 33.2% Japan 72,603 \$1.8% 48.9% Korea \$3,980 36,423 32,670 -10,E% 8,170 2.0% 1,365 1,200 1,354 12.0% 0.2% 1,962 130 139 6.9% 0.5% 305 202.0% 693 101 418 -58.6%

January - March 31, 2024 Total: 223,577 (+28.3%) S Market Mix Orlgin 2024 STOLY 26.3% 189,396 22,603 58,749 \$4.2% Korea 182,704 113.556 121,263 6.8% -5.9% 9.9% US/Hawali 23,964 23,425 22,049 1.5% Philippines 3,923 3,678 3 257 19.4% 12.6% 0.4% Tahwan 6.958 1061 929 0.7% China 4,403 280 1.48\$ 430.4%

168

169

1,415

Calendar Year to Date 2024

Hong Kong

0.1%

Fiscal Year to Date 2024

The second second second

- 34

Total: 412,259 (+33.4%)

October 2023 - March 31, 2024

% Market Mix	Origin	2019	2023	2024	% to LY
28,5%	Japan	350,181	34,263	109,322	219.1%
54.4%	Korea	364,771	203,343	224,383	10.3%
10.2%	US/Hameli	44,542	42,564	42,071	-1.2%
1.7%	Philippines	10,326	7,201	6,906	-6.3%
0.4%	Thissen	13,244	1,253	1,450	7.2%
0.6%	China	7,945	477	2,413	405.9%
A.W.	Mana Kana	1045	147	400	22.4%

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MARKET UPDATE

Ms. Nedlic presented the Japan Market Updates







OLD BUSINESS

Ms. Nedlic presented the Old Business

GOGO! GUAM PAY PROGRESS

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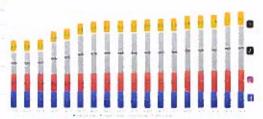


Compared to the results of the first phase in 2023, the coupons were distributed to a larger number of people and the amount actually spent in the stores increased significantly. The increase in the coupon value setting from \$20 to \$30 and the increase in the number of stores in Guarn where coupons could be used contributed greatly to the success of the



SNS FOLLOWER INCREMENTAL TREND

- SNS/ digital centric communication contributed growth of SNS followers 32%. Oct 22 vs Mar 24.
 Total: \(138.857 \)





SNS ALWAYS ON AD



DIGITAL PR: LOVE TABI FEATURED Girls Trip



LOVE





Objective

Build top of mind awareness Maximize reach

Target

Nationwide and travel lovers

March 1 - 31, 2024 (run ads annually)

Key Mestage

Proximity, American resort and let's go
Guam now + GoGo Guam Hafa Adai
Campaign

Result 17,938,401 16,265,799 ----

The magazine was posted on LOVETABI, a website that provides information on destinations



लेक सर

10 miles







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V-TUBER PROGRAM



· Create long-form video content on YouTube and TikTok that animated characters to introduce Guam's attractions and in-depth information

- <u>Update</u>

 Fithe Ist filming was first hild on April 2, 2024 and the raw footage has been edited

 After review, the first video will be uploaded in late April or early May.







HANEDA LAUNCH: VIP RECEPTION

- Attended a VIP luncheon hosted by United to celebrate the inaugural Haneda-Guam flight
- intercloded a viru futureout industed by officed to Letterstate the inautigus an inautoral national management. The delegation met and greeted approximately 80 industry professionals, many of whom were there to promote Haneda-Guam route.

 Leutenant Governor Joshua Tenorio, GVB Board Chair George Chiu, GIAA Board Chair Brian Bamba and John Quinata from GIAA also atteinded from Guam.

United VIP Luncheon to celebrate the launch of Haneda flight Event Date 3/28/2024 Venue Andaz Takya







- 3000

HANEDA LAUNCH WEBSITE









HANEDA LAUNCH: DIGITAL AD

Started HND launch announcement from April 1 and deploying SNS and digital TV platform to announce HND launch ad in Kanto region



Period Apr 1 Jun 6, 2024 Target Area (Tokyo Kanagawa Saitama) Travel Lüvers

Estimate 58,000,000











3888

HANEDA LAUNCH: TOKYO METRO VISION





HANEDA LAUNCH: SNS CV AD

Targets Tokyo-area workers who commute by crowded trains, conveying the message that



Period Apr 8 - 14, 2024

Exposed Train Lines Garza Line / Marunouro Line / Hibiya Line / Tozai Line / Chiyoda Line / Hanzomon Line / Namboku Line / Yurakucho Line / Fukutoshin Line









Directly link with Metasearch "Travelko" to increase traffic to their Guam page. Creative influencer made tactical content.



March 1 - 31: 2024

42,237 click 2,786,151 mp





HANEDA LAUNCH: UA COOP





FOOD TRUCK



. United Airlines sponsors a limited time offer to purchase round-trip tickets from Haneda to Guam for as low as ¥52,000 throughout multiple paid SNS channels.









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Mer 30 St 2024 Obstonal Kurmhin AEDN			



HIS COOP: Momochi-hama TV







On Air Harch IS and 22

A TV shopping promotion for Momechi Hama Store, a local information program that has aired on TNC TV West for over 20 years.
The program aired on March 15 and 22







FAM: GCC UMAIMON KOSHIEN - HIGHSCHOOL 💥 👌 💥



- Gunma Prefecture students who won a cooking competition for Japanese high school students were invited to Guam for an exchange program with Guam Community College students at the Leo Pelace Hotel on March 20
- Half of the program consisted of a presentation on Guarn's history betweenence while the other half was a cooking class where the stude cursine. This program was covered by KUAM news and other media









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FAM: STORYTELLER YOUTUBER: KOYAKKI STUDIO





- **FAM: KANAGAWA UNIVERSITY IN MAR**
 - Have tourism students visit Guam to experience the island, conduct research on Guam tourism and SDGS from the students' perspective, and post their findings on SNS.
 - Event Date 3/28 31 2024

 - Participants: Date 3 (2024)

 Participants: Pour second-year students of Kanagawa University's School of Global
 Japanese Studies (Tourism and Culture Course) with Professor Takashi Shimakawa
 They experimed Guam by visiting the Leo Palace Hotel Inspection, Two Lover's Point
 and Fish Eye.



main channel. In addition, videos of their music band were also filmed. Their videos will be available starting in April 2024. Koyakky Studio" is a famous YouTube Channel in Japan. They have 1.72M followers and has a similarly large following on X and instagram

Based on interviews and location shoots in Guarn, they will focus on the Chamoru culture and ancient legends and turn them into videos

This time, they filmed videos to be posted on their sub-channel as well as their













Nagoya Travel Land: Regional Consumer





- To increase the number of travelers to Guam from the Chubu region, we exhibited at the consumer event "Nagoya Travel Land"
- in order to amonesse the number of trainers from the Chubu region to Quam, the company exhibited at the lonsinger error. "Nallings Trainer Land, at the event booth operated in cooperation with United Artines organized goods were distributed to those who followed GVBS 51% count of 000 people). Quam gradebooks were distributed, and there of Quam products were distributed with cooperation from HS and Metits is it who at the same venue; long futuals were displaced for the first time at the Applya ware to premior Guam through food at the same time. Next to the GVB booth, a join to booth of Metits Niklo Quam and Clemells at Tower was also exhibited to appeal to Quam variors from the Chold ware.









REGIONAL PROMOTION - UA COOP KYUSHU KIDS JOB CHALLENGE 2024 IN HIRADO

- Guam Visitors Bureau, together with United Airlines, participated in an event held in Hirado Nagasaki Prefecture, on Marth 23 and 24, 2024, for children to experience adult occupations Contents
- Contents
 Children experienced working at the airport check-in counter and baggage check at a virtual airport as part of the airline's job experience.
 In a virtual Gusam arrival setting, they experienced leaf weaving and Chamorro dancing, which are representative of Chamorro culture.



REGIONAL PROMOTION - MARIANAS OPEN IN NAGOYA 1



REGIONAL PROMOTION KURASHIKI OKAYAMA 🚞 🦂 🕍



- Observed the GVB-sponsored Brazilian Jiu-Jitsu Tournament.
 Kraig from GVB made opening remarks and was a presenter at the awards ceremony Nearly 200 athletes from Guam and their families visited Nagoya.

- Marianas Pro Japan, Nagoya Event Date: 3/9/2024 Venue: Aichi ken Budokan











- Okayama prefecture invited GVB to participate travel event in Kurashiki city in Okayama
- This project was initiated by Okayama prefecture and JTB Okayama to promote overseas travel in immediate to summer
- break Target audiences are mainly family segment
- GVB conducted SNS promotion and food
- Event date. Mar 30-31
- Venue: AEON Mall Kurashiki

REGIONAL PROMOTION - ONE GUAM SEMINAR IN HIROSHIMA 🚞 🦓 🕍











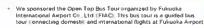


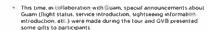
- The seminar, which we winduct for travel agents along with Guarn hotel and activity companies, was held in Hiroshima Prefecture. In addition to us, speakers included United Airlines, Baldyga Group, Crowne Plaza Resort, and Ken Corporativit. 29 agents from Hiroshima attended.
- Residents of hiroshima Prefecture will use Fukuoka Airport since there are no direct flights to Gillam. Flights from Fukuoka Airport have few passengers, so this was a very important opportunity for promotion.



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Collaboration Dates: Harch 23 (Sat), 24 (Sun), 30 (Sat), 31 (Sun) Number of passengers: 267 in total







COOP WITH TRAVEL AGENCIES

超末/57







- Co-up advertising was developed with travel agencies utilizing Hafa Adai campaign that began in 2024. Exposure was achieved through TV, newspapers, SNS and will blads. The program has successfully sent approximately 5,000 visitors.
- HIS THEYALL



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- JTB's 250 nationwide partner stores will hold a Guam Fair from March to June. decorating a corner of the store with Guarn to enhance its presents
- The stores with the best sales results will receive an incentive to visit Guam
- This project is co-sponsored by United Airlines





NEW BUSINESS

Ms. Nedlic presented the New Business

Invited 3 influencers to feature Girls top from Haneda and Golf in Guam as will as invited 4 travel trade modia; Travel Journal, Wing Travel, Trailly and Travelkie
 Those influencers and media to support building new route Haneda

HND LAUNCH : MAY 1 INAUGURAL FAM



- HND: MAY 9 UA X GVB INDUSTRY MIXER Azabuda: Hills opened on November 24, 2023. Total project cost is approximately 579.2 billion
 - yen The concept of Azabuda: Hills is a "modern urban village" surrounded by greenery and a "plaza"

 - that connects people to each other.

 Guam delegation to participate and show commitment to Japan market.



























ANNOUNCEMENTS

- Earth Day GVB x TECO Ypao Beach Clean-up on Saturday, April 20, 2024, at 8:00 AM
- Guam Micronesia Island Fair on June 1 and 2, 2024, at Ypao Beach Park



33.881

20 17%

\$ 820.000.00 \$ 612.000.00 \$315.000.00 \$ 315.000.te

\$2,000 HRG \$2,324,567.64 \$822,000.75 \$1,050,642.57

- The Liberation Day Homecoming Campaign is currently underway to celebrate 80th Liberation anniversary.
- Next JMC meeting on May 14, 2024, at 2:00 pm.
- JATA Tourism Expo Japan 2024 is from September

Discussion/Question:

Comment

- Mr. Monte Mesa.
 - Inquired any feedback from the travel agency about a group tour.
- Dr. Perez
 - The sentiment of the group and package travel consumer is not ready to travel overseas.
 - Value-driven competitive destinations are within Asia.
- Mr. Mesa
 - Inquired if there is any plan to use celebrities and TV programs for the marketing.
- Ms. Nadine Leon Guerrero, Director of Global Marketing
 - The marketing budget is not at the pre-COVID level yet, and it is too risky to focus on big promotions only.
- Ms. Nedlic
 - GVB has implemented Group/MICE support as well as mini-seminars to generate more interest in these segments.

ADJOURNMENT					
	ΔD	IOL	IDN	MFI	VТ

• The meeting was Minutes prepared by:	adjourned at 3.00 pm.		
	Mai Perez, Marketing Manager - Japan		

Minutes reviewed/

approved by:

Regina Nedjic, Senior Marketing Manager - Japan

Minutes approved by:

Nadine Leon Guerrero, Director of Global Marketing

