



TOURISM DESTINATION CRM, CMS & WEBSITE SERVICES
GVB RFP 2020-009

GVB RESPONSE TO QUESTIONS
and
Amendment No. 1

SEPTEMBER 14, 2020

GVB OFFICIAL RESPONSE TO QUESTIONS RECEIVED BY THE DEADLINE ON SEPTEMBER 2, 2020; HOWEVER, SOME OF THE QUESTIONS SUBMITTED DID NOT RELATE TO THE SCOPE OF WORK FOR THIS PROCUREMENT. ONLY THOSE QUESTIONS RELATIVE TO THIS PROCUREMENT SOLICITATION WILL BE ADDRESSED IN THIS RESPONSE.

Question 1. What is the current hosting environment?

GVB Response: The websites are currently hosted on the existing vendor's proprietary platform.

Question 2. How many visitors does the current website receive on a monthly basis?

GVB Response: All six (6) global websites (combined) equate to an average of 100,000 visits monthly, measured from December 2019 to August 2020.

Question 3. How many site administrators will you have?

GVB Response: The global websites will have one (1) administrator per site, with a total of six (6) administrators.

Question 4. Will you require different levels of admin privileges?

GVB Response: Yes, different levels of access is required for the various site administrators.

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September 14, 2020

**GVB RFP 2020-009
Tourism Destination CRM, CMS & Website Services**

GVB hereby extends the deadline for GVB RFP 2020-09 Tourism Destination CRM, CMS & Website Services as follows:

ORIGINAL SUBMISSION DATE:

September 16, 2020 (5:00 p.m. CHst)

NEW SUBMISSION DATE:

September 18, 2020 (5:00 p.m. CHst)

by Carl Gutierrez
CARL T. C. GUTIERREZ
President and CEO